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SECTION 8 - NON-RECURRING SERVICE, RESTORAL AND CONSTRUCTION CHARGES

A. NON-RECURRING SERVICE CHARGES (Cont'd.)

- 3. Regulations (Cont'd.)
 - C. <u>Premise Visit Charge</u> applies per customer order, for all service ordered at one time by one customer on the same premise. Premise visit charge covers the work involved in transporting personnel and/or equipment to the customer's premise. When more than one visit is required to complete the original order, only one Premise Visit Charge applies. When more than one premise is involved, a Premise Work Charge applies per premise.
 - D. Service Order, Central Office Line and Premise Visit charges do not apply to a residential customer making one change in the type or grade of service when that change is ordered within 60 days from the date service was established.

Any additions or changes made subsequent to, but before the completion of the original order, are considered part of the original order with no additional service order charges.

E. <u>Installation Expedite</u> – Applicable for specific customer requests to have a complex service (N) installed sooner than within the normal interval. Complex service is defined in this instance as any service request that installs or relocates 5 or more single party lines, Centrex lines or NARS, and PBX or DID Trunks. Complex services also include any intra or interexchange private line, digital data, 1.544 Mbps or higher circuits, ISDN services, and FX services.

(N) = New

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